



**DARLINGTON**  
Borough Council

# Economy and Resources Scrutiny Committee Agenda

10.00 am

Thursday, 1 September 2022

Council Chamber, Town Hall, Darlington. DL1 5QT

**Members of the Public are welcome to attend this Meeting.**

1. Introductions/Attendance at Meeting
2. Declarations of Interest
3. Minutes (Pages 3 - 6)
4. Project Position Statement and Capital Programme Monitoring 2022/23 - Quarter 1 – Report of the Group Director of Operations and the Group Director of Services (Pages 7 - 24)
5. Complaints, Compliments and Comments Annual Reports 2021/22 – Report of the Group Director of Operations (Pages 25 - 154)
6. Complaints Made to Local Government Ombudsman – Report of the Group Director of Operations (Pages 155 - 164)
7. Investment Fund - Update – Report of the Assistant Director Resources (Pages 165 - 172)
8. Work Programme – Report of the Assistant Director Law and Governance (Pages 173 - 180)

9. SUPPLEMENTARY ITEMS (if any) which in the opinion of the Chair of this Committee are of an urgent nature and can be discussed at this meeting
10. Questions



**Luke Swinhoe**  
**Assistant Director Law and Governance**

**Wednesday, 24 August 2022**

**Town Hall**  
**Darlington.**

**Membership**

Councillors Boddy, Crudass, Harker, L Hughes, Mrs D Jones, Lee, McEwan, Mills, Paley, Wright and Mrs H Scott

If you need this information in a different language or format or you have any other queries on this agenda please contact Shirley Wright, Democratic Manager, Operations Group, during normal office hours 8.30 a.m. to 4.45 p.m. Mondays to Thursdays and 8.30 a.m. to 4.15 p.m. Fridays E-mail: [shirley.wright@darlington.gov.uk](mailto:shirley.wright@darlington.gov.uk) or telephone 01325 405998